

Customer Care

The extensive customer care offered by myStaffingPro® provides a personal experience throughout our relationship.



Expert Consulting Service, Individualized to Your Needs

Benefit from our experience and best-practices knowledge. Our highly skilled, expert consultants will work with you to understand your needs and configure an applicant tracking solution that is intuitive to your hiring process.

Our experts will guide you through configuring, testing, and activating your software-as-a-service (SaaS) applicant tracking system, myStaffingPro. Our consulting services include but are not limited to:

- Assessing your hiring process and making recommendations that reflect your needs.
- Supplying exclusive tools, guides, and resources.
- Providing targeted expertise to uncover issues early and to optimize your configuration.

Get Started the Right Way

You'll enjoy the personal dedication of an implementation resource. From day one, they will guide you through the entire implementation of your myStaffingPro applicant tracking system.

Highlights of their services include:

- Launching of your myStaffingPro applicant tracking system and enabling tools that satisfy your hiring process requirements.
- Teaching the administrative interface and identifying how to build the online application process, applicant workflow, automatic email notifications, job posting templates, custom user fields, and much more.
- Coordinating any integrations by communicating timelines and responsibilities to all parties.

Dedicated Training and Support

In addition to training your administrator on how to configure myStaffingPro, we have new-user training classes offered on a regular basis. Client-specific training is available for an additional fee.

For more information, please visit our website or call our toll-free number.

myStaffingPro®

800-939-2462
mystaffingpro.com