

FAQs



Does myStaffingPro® have experience migrating customers from my current solution provider?

myStaffingPro has successfully migrated clients from virtually every leading competitor, including Taleo®, iCIMS®, ADP®, Kenexa®, SuccessFactors®, HRM, HRsmart™, Ceridian®, SilkRoad®, PeopleSoft®, First Advantage®, PCRecruiter®, Authoria®, and more.

Can all of my existing candidate and requisition data be migrated to myStaffingPro?

Yes. myStaffingPro will provide templates and tools to assist in migrating data.

How much will the migration process affect my daily work experience?

myStaffingPro has migrated clients from a variety of competing systems. Our development team has created a Data Migration Guide to move data efficiently and with very little disturbance to your daily work routine.

Will I be charged a fee to migrate data from my existing system to myStaffingPro?

While some competitors charge up to \$15,000 based on the amount of data that needs to be migrated, myStaffingPro does not charge customers based on the volume of the data. Instead, clients pay a one-time import fee that includes the migration of the desired data while following the specifications in the Data Migration Guide.

Does myStaffingPro integrate with other HR technologies that my company is using?

Absolutely. myStaffingPro has more than 400 relationships with consultants, recruitment process outsourcing vendors, assessment providers, job boards, HRIS systems, as well as other human resource service providers. Our flexible integration standards make it possible to work with a wide range of third-party tools while keeping the integration investment reasonable for customers.

Are there any hidden fees?

myStaffingPro pricing is based on the number of users and the overall system configuration. Adding users or modules will incur additional fees.

What kind of support and training can I expect to receive?

myStaffingPro provides free technical support to all applicants through live chat, telephone, email communication, and a self-help wizard.

Can myStaffingPro support my needs for the long term? How does the software account for future growth?

myStaffingPro is designed to be flexible, configurable, and scalable to accommodate growth and changes. The same source code is used to accommodate clients of all sizes, industries, and verticals as they grow or scale their usage. Unlike other providers, myStaffingPro does not require clients to migrate to new platforms or pay premium prices to expand the offering they need.

myStaffingPro®

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mystaffingpro.com