

*myStaffingPro*<sup>®</sup>

# Have Questions? We Have Answers.

## Can we migrate to myStaffingPro<sup>®</sup> from another ATS platform?

We have successfully migrated clients from virtually every leading competitor including: Taleo<sup>®</sup>, iCIMS<sup>®</sup>, ADP<sup>®</sup>, Kenexa<sup>®</sup>, SuccessFactors<sup>®</sup>, HRM, HRsmart<sup>™</sup>, Ceridian<sup>®</sup>, SilkRoad<sup>®</sup>, PeopleSoft<sup>®</sup>, First Advantage<sup>®</sup>, PCRecruiter<sup>®</sup>, Authoria<sup>®</sup>, and many more.

## Does myStaffingPro integrate with HR technologies we currently use?

myStaffingPro has **more than 400 active integrations** with varying background and assessment providers, job boards, HRIS systems, and other human resource service providers.

Our **flexible integration standards** make it possible to work with a wide range of third-party technology, while keeping costs down for customers.

## What's involved in migrating to myStaffingPro — and how long will it take?

The **typical implementation of myStaffingPro's base system is 4-6 weeks**. If a "go live" date is provided, implementation can be scheduled accordingly.

### Training

The **pace can be set by the client**, however, it typically takes 3-4 weeks to complete our 3 virtual training sessions.

### Data Migration

Once the implementation is complete, the data import from the legacy system can be scheduled. **Importing data will not interrupt other user activities**. If there are specific concerns, our database administrator will address them with the client.

### Transitioning

It's a good idea to retain access to your current system during implementation. Some clients prefer to retain a "view only" access to the legacy system once myStaffingPro system is live until data migration is completed.

## Will we be charged a fee to migrate data from our existing system to myStaffingPro?

While some competitors charge based on the amount of data to be migrated, **myStaffingPro charges based on the number of different tables of data and documents imported**.

In most cases, the data migration fee ranges from \$1,500 to \$2,500.

## Are there hidden fees?

No. myStaffingPro's pricing will detail the features and functionality included with the **one-time implementation and training fees**.

**License fees are listed and priced based on:**

- Number of users and the user security levels
- Number of integrations
- Onboarding license fee (if applicable)
- License fees include all ongoing maintenance, upgrades, and support

## After initial implementation and training, what kind of support will we receive?

In addition to our initial one-on-one implementation and training, users will be invited to attend additional, **ongoing live training sessions**.

Clients will also have access to live chat, telephone, and email support, and can tap into our **powerful online knowledge base called myStaffingPro Community**.

For job applicants, we provide technical support through live chat, telephone, email, and a self-help wizard.

## Do you have any metrics on how current clients like myStaffingPro?

Our most valuable measure comes directly from our clients — testimonials from recruiting and HR professionals who are using myStaffingPro on a daily basis.

Consistently positive feedback — and a **95% customer renewal rate** — are good indicators that we are meeting and exceeding the needs of our clients.

Our active participation at industry conferences and events has been invaluable in gaining insight into the needs of human resource professionals, and has helped us develop new technology to stay one step ahead of the competition.

## Can myStaffingPro grow with us over the long term?

myStaffingPro was **designed to be flexible, configurable, and scalable to accommodate growth**.

Capacity is closely monitored and can be expanded so the user experience is not impacted by volume increases. Unlike other providers, myStaffingPro does not require clients to migrate to new platforms or pay premium prices in order to accommodate expansion.

**For more information on how myStaffingPro can take your business to the next level, please contact us at (800) 939-2462, or visit us at [mystaffingpro.com](http://mystaffingpro.com).**

*myStaffingPro*<sup>®</sup>  
A more powerful human resource.